

### I. General Information

FM World Kozmetik Ürünler İhracat İthalat ve Ticaret Anonim Şirketi, Kemalpaşa Mah. Eski Hamam Sk. Gakko Kervansaray NO:1 İç kapı No: 42 İzmit, works in the branch of Multi Level Marketing and offers a wide range of fragrances, cosmetics, make-up, household cleaning and maintenance products and tea and coffee. We base our economic activity on multi level marketing that is based on selling and promoting products through building a sales network created by a series of recommendations.

The candidate is willing to join the FM WORLD Club by filling out the online application form on the website <a href="tr-fmworld.com">tr-fmworld.com</a> in the <a href="tr-fmworld.com">tRegister Online</a>'s section. The candidate, to submit an offer for the conclusion of the agreement, needs to agree to processing of his/her personal data in the scope necessary for the agreement of the participation in the FM WORLD Club (Business Partnership Agreement) to be complete.

In the process of registration it is necessary to provide a unique email address and personal details.

The finalisation of the registration process according to the instruction provided in the present document leads to conclusion of agreement of participation in FM WORLD Club (Business Partnership), by virtue of which the Candidate becomes the FM WORLD Club Member.

A Business Partners joins FM WORLD Club on a Business Partner status or Preferred Customer status.

#### II. Significant features of providing services and their subject

Products are available only for FM WORLD Club Members or Preferred Customer status.

## III. The procedure of joining the FM WORLD Club

#### Stages:

- 1. Filling out an application form on the website <u>tr.fmworld.com</u> submitting an offer for the conclusion of agreement;
- 2. Confirmation of receiving the offer by FM World Türkiye by sending an email to the email address provided on the form along with the activation link;
- 3. Clicking the activation link (the moment of concluding the agreement for participation in the FM WORLD Club);
- 4. Receiving from FM World Türkiye login ID and a single-use password, and confirmation of concluding the agreement.



### Technical actions composing the conclusion of the agreement

Candidate fills in the 'Online Registration' section on the https://tr.fmworld.com/ website and submits an offer for the conclusion of the agreement for participation in FM WORLD Club, and as a result, an activation link is sent to the Candidate's e-mail address by FM Word Türkiye. When the candidate clicks on the activation link sent to the -mail address, a contract is deemed to have been established between FMWORLD Club and the candidate in accordance with FM WORLD Club Rules, Marketing Plan as well as other documents regulating the Business Partner's participation in the FM World Club. Clicking on the link sent by FM World Türkiye confirms that the Candidate has completed the registration form in the 'Online Registration' section of the https://tr.fmworld.com/ website. FM World Türkiye will confirm the signing of the agreement by sending a final email confirmation along with the Login ID and a single-use password.

#### IV. Language

The Agreement is concluded in English and Turkish.

## V. Rules of consolidating, protecting and making the Agreement contents accessible

The contents of the offer, and after its acceptance, the contents of the Agreement are consolidated by FM World Türkiye in servers protected from access by unauthorised people. FM World Türkiye uses security policy in the scope of personal data protection. The Agreement is stored by FM World Türkiye. The contents of the agreement are available after logging in on the website\_**FM WORLD Club Regulations** and can be made accessible to the Business Partner upon his/her request.

## VI. Detecting and correcting errors in the data entered

Details are entered to the system by means of the online application form. The form enables errors to be detected by using active forms. These details need to assume a certain format in order for them to be entered. Incorrect data entered by the Candidate, and then confirming it by submitting the form can be corrected by direct contact with the Contact office (0 212 293 1819) or by sending an email to info@tr.fmworld.com. The correction of data will occur upon previous verification of the person applying for this correction. The form by means of which the details are submitted, is protected by SSL protocol. The data included in the form are encrypted.

#### VII. Prices

The Prices are available in FM World Catalogues and **here** and in the online shop: <a href="https://shop-tr.fmworld.com/">https://shop-tr.fmworld.com/</a> for registered Business Partners at the wholesale prices.

## VIII. Rules of placing orders, claims and returns

The rules of placing orders, and the policy of claims and returns can be found **HERE**.



## IX. The right to withdraw from the Agreement

Business Partner has the right to withdraw from the Agreement concluded online within 14 days from its concluding and in order to do so, he/she should submit a letter based on a template available **here** after logging in.

# X. Terminating the Agreement

Business Partners sign the Partnership agreement for the indefinite period of time. Each Party has the right to terminate the Agreement (Membership in FM WORLD Club) with one weeks notice, effective at the end of calendar month. Business Partner can use the <u>RESIGNATION FORM</u> to terminate their membership.